

# NPOconnect Highlights

## Available Now

Below is a subset of the full 2022 October Product Update Briefing.

LEGEND	
Generally available	●
Not available	
In development	◐
Customer Feedback	★

AVAILABLE MARKETS

US EMEA CAN APAC

### CAPABILITIES + CUSTOMER OUTCOMES

#### Payment Visibility – Evolve to Support Your Goals

Based on feedback from users, we've added a column to our Payments page that displays the company who made the charitable donation.



#### Improved Online Help – Evolve to Support Your Goals

We've been busy updating and consolidating the help resources related to NPOconnect. Online help is now all located in one place, making it easier for our users to access the resources they need.



#### Prospective Administrator Outreach – Engage to Drive Impact

Certain actions in NPOconnect require us to have a nonprofit administrator on file. We've automated and streamlined the process of reaching out to individuals that may be associated with a nonprofit, prompting them to become NPOconnect Administrators.



#### Giving Checkout Integration Expanded – Expand to Increase Engagement

Our Giving Checkout integration has now expanded to include charities in the UK! 18,000 UK charities are now available for donation through NPOconnect's Giving Checkout interface.



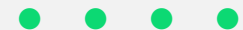
#### Nonprofit Volunteer Event Enhancements – Engage to Drive Impact

Our Nonprofit Volunteer Event feature has benefited from several enhancements. Event administrators can now add Meet-up instructions when creating events. We've also added the ability to enable a Participation Waitlist, with built in automation to add volunteers from the waitlist automatically if a spot becomes available. And finally, admins can now also associate Skills with volunteer events.



#### Streamlined International Vetting

We've fully embedded our international charitable vetting process within NPOconnect. Our guided application helps ensure that nonprofits provide complete information to undergo vetting, streamlining the process and leading to faster approval.



#### Haus de Stiftens Partnerships – Expand to Increase Engagement

NPOconnect now has nonprofit profiles for over 40,000 German charities through our new partnership with Haus de Stiftens. Over 11,000 organizations are eligible for giving now!



## Coming Soon

Below is a subset of development efforts currently underway or planned over the next 3-6 months.

CAPABILITIES + CUSTOMER OUTCOMES	AVAILABLE MARKETS			
	US	EMEA	CAN	APAC
<p><b>BBID Integration</b> – <i>Evolve to Support Your Goals</i></p> <p>NPOconnect users will soon benefit from being able to login with a Blackbaud ID. This will enable our users to sign in to all Blackbaud systems and services with a single login credential, creating simplified access across solutions.</p>	●	●	●	●
<p><b>Automated Returned Payments</b> – <i>Evolve to Support Your Goals</i></p> <p>We will be standardizing the communications that nonprofits receive when an attempted payment fails. The communication will provide clear instructions and steps required to have the payment process out again.</p>	●	●	●	●
<p><b>Nonprofit Programs</b> – <i>Engage to Drive Impact</i></p> <p>Soon, organizations in NPOconnect will be able to communicate program and initiatives to potential donors through a new feature, Programs. Programs will be visible during the donation process and provide visibility into areas of programmatic focus where donors can direct funds to.</p>	●	●	●	●
<p><b>Transaction &amp; Payment Info Localized</b> – <i>Expand to Increase Engagement</i></p> <p>NPOconnect will soon support displaying the transaction and payment amounts in the local currency of donations and will also surface us up the converted USD value.</p>	●	●	●	●